

# Supply Chain Due Diligence Report 2024



IWG Ing. W. Garhöfer GesmbH



## Imprint

Responsible for the content:

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## Foreword

IWG Ing. W. Garhöfer GesmbH's Supply Chain Due Diligence Report (hereinafter referred to as "IWG", "we" or "our") is prepared in accordance with the OECD Due Diligence Guidelines for Responsible Supply Chains of Minerals from Conflict-Affected and High-Risk Areas ("OECD Guidance") and the Responsible Jewellery Council's ("RJC") Annual Reporting Guide.

### 1. Introduction and Company Overview

Since its foundation more than 60 years ago, the owner-managed family business IWG Ing. W. Garhöfer GesmbH has focused on long-term growth and stability. Corporate responsibility means maintaining a balance among business, social, and ecological concerns.

Our core business is the formulation of preparations for the electroplating industry as well as trading in precious and non-precious metals. These products may, where appropriate be considered as sensitive in ecologically as well as socially and in respect to human rights, therefore a responsible handling must be ensured.

We source chemicals and precious metals only from suppliers who value to pursue responsible as well as ethical, human rights, social and ecological fair practises. We are aware of our corporate responsibility towards our employees, business partners and stakeholders.

Procedures and documentation have been defined and created to implement the due diligence process in the existing integrated management system.



## 2. Strengthening the management system

### Supplier Code of Conduct

In order to establish our ethical and behavioral requirements in our supply chain in addition to the quality requirements for our suppliers, a code of conduct for suppliers has been created. This is intended to support us in our efforts to further develop our suppliers.

### Supply chain policy

IWG has defined the following policy regarding our supply chain for the following minerals: gold, silver, platinum group metals, the 3TG metals, and cobalt sourced from conflict-affected and high-risk areas. This policy is communicated on our website and can be accessed through <https://www.iwgplating.com/en/our-values/#supplychain>.

### Grievance mechanism

Our complaints mechanism can be accessed through <https://www.iwgplating.com/en/our-values/#compliance>.

Since our last report, there have been no complaints regarding human rights risks or our due diligence in the supply chain.

## 3. Designing the due diligence framework

To support supply chain due diligence, a due diligence process for promoting responsible supply chains for minerals from conflict-affected and high-risk areas has been established in line with the OECD guidance, as well as the process of material procurement and the criteria for recruiting new suppliers.

As a company, we communicate our expectations for supply chain due diligence through our website. In addition, we inform our suppliers about the importance of our supply chain policy upon request.



## 4. Results of due diligence

### Supply chain

The precious metals we source exclusively from suppliers who are RJC or LBMA certified.

For gold, tin and cobalt, we receive a CMRT or EMRT from our suppliers:

The origin of almost 100% of our precious metals is the European Union.

We communicate our due diligence activities through our website.

## 5. Continuous improvement

IWG Ing. W. Garhöfer GesmbH is regularly audited by an accredited provider in accordance with ISO 9001, ISO 14001 and ISO 45001.

We are also a member of the RJC - Responsible Jewellery Council and are regularly audited according to the Code of Conduct and Chain of Custody standards.

In order to meet the requirements of all certifications, we have implemented a continuous improvement process that covers all areas of our operations.

Our certificates are available under the following links.

- <https://iwgplating.com/ISO-Certificate.pdf>
- <https://iwgplating.com/RJC-Certificate-COP.pdf>
- <https://iwgplating.com/RJC-Certificate-COC.pdf>